

SESSION 2022

BACCALAURÉAT PROFESSIONNEL ÉPREUVE ORALE SPÉCIFIQUE « SECTION EUROPÉENNE »

SPÉCIALITÉ GESTION ADMINISTRATION

LANGUE: ANGLAIS

SUJET N°1

Durée de l'épreuve : 40 minutes

- Préparation	- 20 minutes
- Présentation de la situation	- 10 minutes
- Entretien sur les activités et travaux effectués dans la discipline non linguistique	- 10 minutes

SPÉCIALITÉ GA **BCP Section Européenne** Session 2022

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SITUATION:

You have just found a job at the Trinity College Library in Dublin.

As an assistant at the front desk, you are in charge of the management of all the customers' requests especially about the old library and the Book of Kells.

You received an e-mail.

Prepare the oral answer to the e-mail you received, because you will phone the customer to give him the requested information.



DOCUMENTS:

N° 1 : E MAIL YOU RECEIVED

N° 2 : WEBSITE INFORMATION EXTRACTS

N° 3 : THE OLD LIBRARY PRESENTATION

N° 4 : THE BOOK OF KELLS, A MEDIEVAL TREASURE

DOCUMENT 1: E MAIL YOU RECEIVED

To: bookofkells@tcd.ie Subject: Booking request

Hello,

As a teacher in a vocational high school in Berlin - Germany, I want to book a visit to discover the Book of Kells for 10 students and 2 adults.

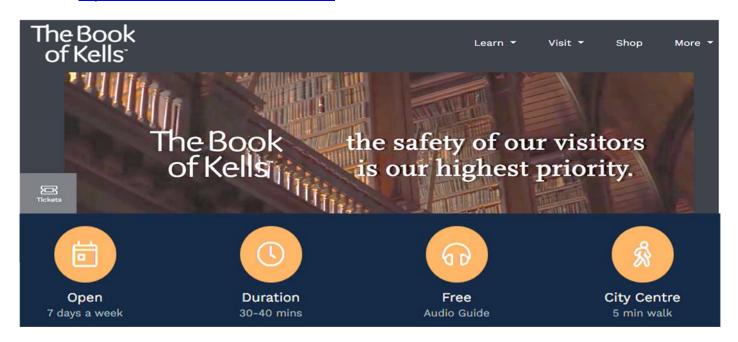
We are preparing our trip in October. We would like to start our week in Dublin by visiting your library.

- Could you tell us which days are possible?
- How much time do we need to plan the visit of the old library?
- How much will it cost us?
- Could you specify the main safety measures to access at the Book of Kells?
- Could you give us the main information about the old library and especially the Book of Kells?

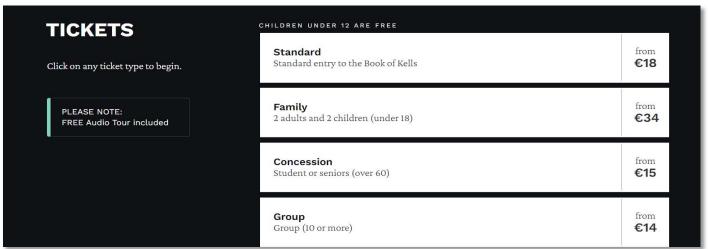
Yours faithfully, Mr Frantz STEINBECK

DOCUMENT 2: WEBSITE INFORMATION EXTRACTS

Source: https://www.tcd.ie/visitors/book-of-kells/









DOCUMENT 3: THE OLD LIBRARY PRESENTATION

Old Library and the Book of Kells

Welcome to the Old Library and the Book of Kells - a "must see" on the itinerary of all visitors to Dublin. Located in the heart of Dublin City, a walk through the cobbled stones of Trinity College Dublin will bring visitors back to the 18th century, when the magnificent Old Library building was constructed. Inside is housed the Book of Kells - a 9th-century gospel manuscript famous throughout the world. Visitors are welcomed by our friendly staff seven days a week.

Source: https://www.tcd.ie/library/old-library/

DOCUMENT 4: THE BOOK OF KELLS, A MEDIEVAL TREASURE



The Book of Kells is an illuminated manuscript. The Book of Kells is one of the finest and most famous, and also one of the latest, of a group of manuscripts produced from the late 6th through the early 9th centuries in monasteries in Ireland, Scotland and England.

The decoration of the book is famous. The manuscript is in remarkably good condition considering its age.

Source: https://en.wikipedia.org/wiki/Book_of_Kells